



# Northumberland County Council

To Northumberland MPs,  
Parish & Town Councils

**Your ref:**  
**Our ref:** Storm Arwen Review  
**Enquiries to:** Sean Nicholson  
**Email:** [nccstormarwenreview@northumberland.gov.uk](mailto:nccstormarwenreview@northumberland.gov.uk)  
**Date:** 17 January 2022

Dear Sir or Madam,

## Northumberland County Council Storm Arwen Review

The County Council has asked that I Chair the Storm Arwen Review Task and Finish Group to examine the response of the Council and involved partners; the impact on communities and make recommendations that will ensure that we are all better prepared for similar events in the future.

Please find attached the scoping report for the review which was agreed at the Communities and Place Overview and Scrutiny Committee on 12 January 2022.

The Group would like to invite submissions from Members of Parliament, Elected Members, Parish and Town Councils, and residents and businesses in the county on their experiences during the storm and the multi-agency response to it, including that of the County Council.

I would be grateful therefore if you could send written submissions to [nccstormarwenreview@northumberland.gov.uk](mailto:nccstormarwenreview@northumberland.gov.uk) or by post to Sean Nicholson, Scrutiny Co-ordinator, County Hall, Morpeth, NE61 2EF.

I then propose to run a number of evidence gathering sessions as set out in the timetable in the report, at which respondents would be invited to attend to present their testimonies to the Review Group.

I am aware that the Council has received several queries regarding compensation due to loss of power during the storm. It is important that such claims are directed to Northern Powergrid. It has confirmed that it would like such claims to be made via the process established for Storm Arwen explained at their website: <https://www.northernpowergrid.com/storm-arwen>

This will take the claimant to an online form which walks them through the process of providing as much evidence/information to support the claim as possible, such as receipts, etc: [https://northernpowergrid.custhelp.com/app/utils/login\\_form/redirect/service\\_request%252Ftype%252Fstorm-arwen-reimbursement](https://northernpowergrid.custhelp.com/app/utils/login_form/redirect/service_request%252Ftype%252Fstorm-arwen-reimbursement)



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I look forward to hearing from you soon.

Yours faithfully,



Jeff Reid  
Chairman of the Communities and Place Overview and Scrutiny Committee